

## **VETERANS SERVICES DIVISION**

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## **Fact Sheet**

## **California Action Plan for Reintegration**

## California Department of Veterans Affairs

Edmund G. Brown Jr. Governor

Peter Gravett Secretary

Ted Puntillo Deputy Secretary Veterans Services

Barbara Ward Deputy Secretary Women and Minority Veterans

Craig Osborn Veterans Services Chief of Operations

Customer Call Center 1.800.952.5626 Website: www.cdva.ca.gov The reintegration project was developed to assist returning servicemembers during their adjustment period from their time in the Armed Forces and return back to their civilian lifestyles. The objectives of the reintegration project are for the Veterans Services Division to develop an outreach process to begin an open forum with veterans and to link veterans with the proper resources. Our goal is that we determine where and how to make contact with veterans, and mainly to provide veterans and their families with the necessary resources and the information they need and request. Today, California houses the largest population of military, veterans and dependents in the United States thus the need for the California Action Plan for Reintegration.

This project has been running effectively since it began in January of 2009 and has resulted in thousands of contacts with veterans returning back into California's society. Our efforts of establishing the means to assess and set in place an open forum of communication with the 3 million plus military, veterans and dependents, and to develop and distribute the reintegration questionnaires have been completed. The questionnaires have assisted us in connecting the veteran population to all of the available resources and information on their benefits. Through an automation process and the development of the online entry, the Reintegration Project's future goal is to have the capability of collecting the veterans' information which will in turn allow CDVA the ability to connect the California's veteran population to an extensive list of resources available to them at the federal, state, and local levels of government, and non-governmental organizations.

Furthermore, this process will assist the California Department of Veterans Affairs disseminate information statewide, inform veterans of their entitlements and benefits that may be available to them for their military service, of any new legislation or other veteran related topics, changes in VA regulations and/or policy, and any new resources that become available to the veteran population. The Reintegration Project will help servicemembers transition, reintegrate, and receive the assistance that is well deserved throughout life. We are avid about providing the necessary assistance and feel strongly that the Reintegration Project will meet the needs of veterans in their journey back to normal daily activities and with the improvement of the quality of life within the veteran population.